

Guest Directory

Melea

THE HEALTH CONCEPT



General services

ACCESSIBILITY

Melea has 1 room for people with reduced mobility. The public rooms function as accessible rooms.

ADAPTER

At Melea it is possible to request an adapter suitable for international use, and as well functioning as electricity converters, please contact our reception staff.

AIR CONDITIONER

Our rooms are equipped with adjustable air conditioning system.

BIBLE

Bible volumes can be borrowed at the reception of Melea.

CHARGING

Charging facilities for various electronic devices are available. Please, contact our reception staff if needed.

DEFIBRILLATOR

An automatic defibrillator is located in the Health&Spa section of Melea.

DRINKING WATER

Tap water is drinkable in Melea, and bottled water is also available in our restaurant and in the minibar as well.

E-BIKE

E-bikes can be borrowed free of charge at the Melea reception.

ELECTRIC CHARGING STATION

A charging station for electric cars and e-bikes is available on the parking lot free of charge.

ELECTRIC NETWORK

In order to use the power supply in the rooms, please insert your room keycard into the electricity slot next to the entrance door. If you need a converter, please contact the reception.

EVENT ROOM

In Melea, an individually air-conditioned event room can be found. It can be divided into 3 sections and can accommodate a maximum of 50 people.

INTERNET EQUIPMENT

We provide our guests a laptop or tablet for free, please contact the reception staff if required.

PETS

Pets (dogs, cats) can be brought into designated rooms under the supervision of the guest for a fee. If required, prior consultation is necessary, please contact the reception staff.

PRINT & COPY

If you liked to print or photocopy, please contact the reception staff.

SHOE SHINE EQUIPMENT

The shoe cleaning equipment is located in the lobby, next to the main entrance.

UMBRELLA

Umbrellas are available at the reception.

VALUE PRESERVATION

Valuables can be stored in the room safes.

VISITORS

Only registered and signed guests can stay at Melea but our guests can receive visitors in the lobby area.

WEEKLY PRINTS

Weekly newspapers are available to our guests in the lobby of Melea.

WIFI

Complimentary (free) WiFi is available in the rooms and shared common areas for our guests.

Health and SPA services

COSMETIC TREATMENTS

We provide cosmetic treatments on a daily basis between 8:00 a.m. and 8:00 p.m. To make a reservation, please contact the Health&Spa reception.

DIETETICIAN

Our colleagues are readily available for personal dietary advice, appointments can be made at the Health&Spa reception.

FINNISH SAUNA

The finnish sauna can be used daily between 8:00 a.m. and 8:00 p.m. It is located within the sauna area.

GYM

The fitness room is located in the Health&Spa section and is available to our guests daily from 7:00 a.m. to 9:00 p.m.

HAIRDRESSER

Hairdressing services can be booked in our Health&Spa department between 8:00 a.m. and 8:00 p.m. every day.

HEALTH&SPA RECEPTION

The Health&Spa reception is available for our guests on a daily basis from 7:00 a.m. to 9:00 p.m.

INFRARED SAUNA

The infrared sauna can be used daily between 8:00 a.m. and 8:00 p.m. It is located within the sauna area.

MANICURE, PEDICURE

We offer manicure and pedicure service between 8:00 a.m. and 8:00 p.m. on a daily basis. To make a reservation, please contact the Health&Spa reception.

MEDICAL & SPA TREATMENTS

Our treatments can be booked at the Health&Spa reception on the ground floor with the following conditions: arrival is 10 minutes before the treatment, treatments can be canceled 14 hours before the start without penalty, otherwise 80% of the treatment will be charged as a penalty.

MEDICAL ATTENDANCE

If you need medical help, please inform the reception staff or call the emergency number 112.

MEDICAL CONSULTATION

We provide a consultation for our guests with a specialist. To make an appointment, please contact the staff at the Health&Spa reception.

MEDICAL TREATMENT

Melea offers many medical treatments for our guests. To make an appointment, please contact the Health&Spa reception.

RENTAL OF SPORTS EQUIPMENT

We provide bicycles for our guests, please ask the reception staff for rental details.

REST ROOM WITH SALT BRICKS

The rest room with salt bricks can be used daily between 8:00 a.m. and 8:00 p.m. It is located within the sauna area.

SAUNA AREA

Our sauna area is open for our guests every day from 8:00 a.m. to 8:00 p.m. in the Health&Spa department on the ground floor of Melea.

SOFT SAUNA

The soft sauna can be used daily between 8:00 a.m. and 8:00 p.m. It is located within the sauna area.

SPA

Our Health&Spa department is open for our guests every day from 6:00 a.m. to 8:00 p.m.

STEAM CABINE

The steam cabine can be used daily between 8:00 a.m. and 8:00 p.m. It is located within the sauna area.

Room equipment

„DO NOT DISTURB” CARD

It is located in the wardrobe of the room, please hang it on the handle if you do not want to be disturbed by knocking.

„PETS IN THE ROOM” CARD

It is available at the reception, if you leave your pet alone in the room, please hang it on the handle.

„PLEASE CLEAN UP MY ROOM” CARD

It is located in the wardrobe of the room, please hang it on the handle if you need a cleaning.

BATH MAT AGAINST SLIPPING

An anti-slippery bath mat is available upon request.

BATHROBE

For the duration of the stay we prepare a bathrobe for our guests in each room.

BLANKET

In our rooms, the provided blankets are filled with feathers, and we can provide additional blankets if needed. Moreover, you can request an anti-allergenic blanket with a sponge filling. Please, inform our housekeeping staff about your preferences.

CHAIR TO THE BATHROOM

If required, a chair can be brought to the bathroom, please indicate your request to the housekeeping staff.

CLEANING IN PROGRESS

Employees of our housekeeping department use this sign to indicate when they are in the room for cleaning.

ELECTRIC KETTLE

An electric kettle is provided in each room.

HAIRDRYER

The hairdryer is located in the bathrooms.

HANGERS

There are 10 hangers in our rooms and additional hangers can be provided upon request. Please contact our housekeeping staff if needed.

IRON WITH IRONING BOARD

An iron and ironing board can be requested for your room. Please contact our housekeeping staff.

MINIBAR

A minibar is available to our guests in the rooms, the prices of the products are indicated in the minibar price list placed in the room. Our staff will charge the consumption to the room account.

PILLOW

In the rooms we prepare 2 pillows per person. We provide an extra pillow for our guests upon request, please contact our housekeeping.

PILLOW MENU

Free service can be requested from the housekeeping staff, from which our guests can choose from different types of pillows; antiallergen sponge pillows, side sleeper pillows, wool pillows, memory foam pillows and plush pillows are available on request.

RADIO

Radio service is available through the room television menu.

ROOM SAFE

Our rooms have laptop-sized electric room safes for your valuables. You must find the room safes open and please leave them open before you leave!

SCALE

We provide a bathroom scale in each suite, which is located in the bathroom. Upon request we can provide scales in the other rooms too.

SEWING KIT

A sewing kit is provided free of charge in each room.

SHOE HORN

A shoe horn is available in each room in the wardrobe.

SHOE POLISH SPONGE

Shoe polish sponge is available in each room in the wardrobe.

SLIPPER

We provide slippers for our guests in our rooms.

TOILETRY PRODUCTS

We provide toiletries in your room, including shampoo, shower gel, conditioner, body lotion, toothbrush, toothpaste, cotton pads, and ear cleaning sticks. If you have any extra requests, please contact our reception/housekeeping staff.

TOOTHBRUSH, TOOTHPASTE

Please contact the housekeeping staff with your request.

TELEPHONE

Our rooms are equipped with telephones that can be used for both internal and external calls.

Important extensions:

Front desk - 640

Health&SPA reception - 641

Restaurant - 643

Housekeeping - 644

Call room to room - room number

Domestic call - 00

Foreign call - 000

TV

Our rooms are equipped with smart TVs, and TV channel schedules can be accessed on the television as well.

UP-TO-DATE NEWS SOURCE IN THE GUEST ROOMS

Each room has a smart TV, on which our guests can have access to the daily news.

Restaurant and kitchen

BAR

Melea has two tea bars available to guests in the Lobby and in the Spa section from 0 to 24 hours.

BREAKFAST

The package price includes breakfast, which our guests can enjoy in Melea's restaurant between 7:00 and 9:00 a.m. every day.

BREAKFAST IN THE ROOM

Please fill in the breakfast request card that is placed in the room and hang it on the handle no later than 24:00. A room service fee will be charged after the service.

DINNER

The package includes dinner, which can be enjoyed in Melea's restaurant daily from 18:00 to 20:00.

DRINK SELECTION IN MELEA

In our restaurant and two tea bars we welcome our guests with a varied selection of drinks 24 hours a day.

DRINK SELECTION IN THE ROOM

Each room in Melea has a minibar with a special selection of drinks and snacks.

LOBBY LOUNGE SERVICE

We welcome our guests in our lobby lounge bar, which is serviced between 08:00 am and 20:00 pm.

LUNCH

The package price includes the lunch, which our guests can have in Melea's restaurant between 12:00 and 14:00 every day.

RESTAURANT

Breakfast, lunch and dinner can be served in the restaurant on the ground floor of Melea.

ROOM SERVICE

There is a separate room service menu and drink menu available in the room, you can order 24 hours a day, please contact the reception staff to order.

Reception services

CENTRAL SAFE

In case you wish to store your valueables at the central safe of the Hotel, please contact the reception.

CHECK IN

In Melea the rooms can be occupied from 15:00 on the day of arrival.

CHECK OUT

The rooms in Melea are available to our guests until 12:00 on the departure day.

CREDIT CARD

In Melea, we provide the possibility to pay by bank and credit card in addition to cash payments. You can pay with Maestro, Mastercard, Visa bank cards.

LUGGAGE ROOM

We provide a left luggage service for arriving and departing guests in a lockup luggage room.

LUGGAGE SERVICE

The staff of Melea will pick up and drop off our guests' luggage upon arrival and departure.

EARLY CHECK IN

In case you would arrive before the official check-in time, please contact us prior to your arrival regarding the possibilities.

GUEST RELATION

Our Guests Relation Executive colleague is available for our guests between 8:00 a.m. and 20:00 p.m. on a daily basis regarding sightseeing, organization of cultural programs, and recommendation of other services.

LATE CHECK OUT

We can provide our guests the option of late departure depending on availability, please contact the reception staff if required.

MESSAGES

If you wish to leave or receive a message, please inform our reception staff.

PARKING PLACE

A guarded, camera-monitored parking lot is available for our guests on the right side of Melea's main entrance.

PRINT

We provide a personal and safe printing option for our guests, for which tools such as laptop and printer can be requested at the reception free of charge.

PRINT & COPY

If you liked to print or photocopy, please contact the reception staff.

RECEPTION

The reception of Melea is at our guests' disposal 0-24 hours, check-in and check-out is possible 24 hours a day.

ROOM KEY

The room locks work with a magnetic key card. Always keep your key card with you, make sure that it does not fall into the hands of a third-party, keep it away from moisture, high heat and do not use it near mobile phones and other electrical devices.

SZECHENYI-CARD

We accept different types of Szechenyi-cards for payment (OTP, MKB, K&H).

VALET PARKING

Melea's dedicated employees park the guests' cars in the parking lot or in front of the main entrance upon arrival and departure.

WAKE UP CALL

At the request of our guests, our Melea staff provides a wake-up service at the requested time in person or by phone call.

Houskeeping services

BED LINEN CHANGE

In the rooms the bed linen is changed every two days by our colleagues, upon special request the bed linen can be changed daily. Please, contact the housekeeping staff with your request.

DAILY CLEANING SERVICE

Our rooms are cleaned up daily between 9:00 a.m. and 4:00 p.m. during your stay. Please, let the housekeeping staff know in case you have any other needs.

DRY CLEANING

Dry cleaning is available for a fee on weekdays (pickup until 9:00, delivery by agreement). Please use the laundry bags and list in your room, and contact our housekeeping staff to arrange this service.

IRONING SERVICE

Ironing requests are fulfilled within 1 hour. Please, inform our housekeeping staff about your request.

LAUNDRY, IRONING

In Melea we provide laundry and ironing services for our guests. Please, use the linen bag and laundry list in the room and let the housekeeping staff know about your needs.

LOST & FOUND

Items found in the Melea area are kept by the housekeeping staff. Please, contact the housekeeping staff if you find a lost item.

SEWING SERVICE

For sewing services, please contact our housekeeping staff.

SHOE CLEANING SERVICE

Please, notify the reception or housekeeping staff of your need for shoe cleaning until 10:00 p.m. and we will clean and return them to your room until 7:00 a.m.

TOWEL CHANGE

Towels are changed daily upon request. Please, contact our housekeeping staff.

TURNDOWN SERVICE

This service includes bed preparation, removing the bedspread, changing used textiles, and preparing the room for sleep, performed daily by our staff between 18:00 pm and 21:00 pm.

City and local services

ATM

There are several ATMs in the city, the closest one is located at the main entrance of the Thermal Bath of Sárvár.

BANK

There are several bank branches in the city, if you need detailed information, please contact the GR/reception staff.

BOTANIC GARDEN

The Botanic Garden of Sárvár is located at distance of 700 m from Melea and welcomes visitors every day from 9:00 a.m. to 7:00 p.m. (opening hours may vary).

CAR RENTAL

The Melea staff are willing to help you with car rental, please contact the reception.

CAR WASH

Car washing can be provided by an external service provider for a fee, please contact the reception staff.

CATHOLIC MASS

Please, contact our reception staff regarding the dates of Catholic Masses. Szent László Catholic Church, address: 9600 Sárvár Kossuth tér 7.

EVANGELICAL WORSHIP

Please, contact the reception regarding the times of the services. Evangelic church's address: 9600 Sárvár, Sylvester János u. 5.

FLOWER DELIVERY

Flower delivery is available for a fee through an external service provider. Please, contact our reception staff.

MONEY EXCHANGE

There are several currency exchange offices in the city. If you need more information, please contact the reception staff.

PHARMACY

The nearest Benu pharmacy is located 260 meters far from Melea, address: Sárvár, Alkotmány u. 4, 9600. Information about the on-call pharmacy is provided by the reception staff.

POST OFFICE

Sárvár No.1. post office is located 700 meters far from Melea, opening hours: Monday–Friday from 8:00 a.m. to 18:00; Saturday from 8:00 a.m. to 12:00 p.m.; closed on Sunday. Address: 9600 Sárvár, Várkerület u. 32

PROGRAM OPTIONS

Information materials about the given region can be found at the reception, please contact the reception staff with your questions.

REFORMED WORSHIP

Please, contact the reception staff regarding the times of the reformed services. Reformed church's address: 9600 Sárvár, Várkerület u. 7.

SIGHTSEEING

For information on the schedule of the Sihu Sightseeing Train and current cultural events, please contact our GR staff.

TAXI

If you require a taxi, please contact our reception staff.

TENNIS COURT

The Sárvár city tennis court is located at a distance of 500 meters from Melea and can be reserved depending on the weather conditions. The address is 9600 Sárvár, Alkotmány Street 16. Please contact our Guest Relations or reception staff for reservations.

TRANSFER, LIMOUSINE

Transfer and limousine services can be ordered through our contractual partner for a fee, please contact our reception staff.

Other

FIRE AND SAFETY

In case of a fire, please leave the room immediately using the designated escape routes, which are displayed in the room. Fire extinguishers are located on each floor. Elevators should not be used during a fire. The building's facilities should be used only for their intended purposes. It is forbidden to bring in combustible or flammable materials. It is forbidden to use electric cooking and heating devices in the room. Melea is non-smoking. It is prohibited to dispose of cigarette ashes, matches or flammable waste in the trash can.

GUESTS UNDER 18 YEARS

Melea is open to guests over the age of 18 years.

PROHIBITED ITEMS

The following items are not allowed on the premises: corrosive and flammable materials, food and drinks purchased outside of Melea, psychotropic substances and narcotics, especially high-value items, historical and archaeological artifacts, firearms, stabbing and cutting tools, explosives, and pyrotechnic devices.

SAFETY

Melea has a 24-hour camera surveillance system.

SMOKING

Smoking is prohibited throughout the institution - with the exception of designated smoking areas. Designated smoking areas are located 5 m from the entrance.

VISITORS

Only guests registered and signed in at the reception can stay in Melea, our guests can receive visitors in the lobby.

